

United States Postal Service®

# INDUSTRYALERT

December 15, 2020

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## Large ACH Debit Return EPS

During the Holiday season the United States Postal Service (USPS) would like to remind customers with ACH Debit payment accounts to make sure that any daily transaction limits that are set on your bank accounts are appropriate to handle your peak mailing and shipping postage spend. This applies to both Enterprise Payment System (EPS) and Centralized Account Processing System (CAPS) customers.

If a daily transaction exceeds the limit set on your account, it will result in an ACH Debit return. ACH Debit returns can negatively impact future mailings with USPS.

If you have any questions or need support please reach out to Mailing & Shipping Solutions Center (MSSC):

- Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007
  - Email [MSSC@usps.gov](mailto:MSSC@usps.gov)
  - Business hours for the MSSC are Monday-Friday from 7:00 AM - 7:00 PM Central Time

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